

(भारत सरकार का उपक्रम) ( A Government of India Undertaking )

<u>CIN NO.</u> <u>U74899DL1968GOI004866</u>

पश्चिम क्षेत्र कार्यालयः एनटीसी हाउस , 15 एन एम मार्ग, बेलार्ड इस्टेट, मुंबई 400001. WESTERN REGION OFFICE: NTC House, 15 N. M. Marg, Ballard Estate, Mumbai 400 001 दूरध्यनी/Tel. 022-22686600, फॅक्स/Fax- 022-2268663 O

Tender Ref. No. : NTC(WR)/Matls./2024/ Date :19/07/2024

TENDER DOCUMENT FOR CALL BASIS CONTRACT FOR SERVERS, NETWORKING DEVICES, UPS AND VARIOUS BRANDS OF DESKTOP COMPUTERS, LAPTOPS, PRINTERS and FACILITY MANAGEMENT SERVICES.

### **TENDER NOTICE**

National Textile Corporation (WR), Mumbai invites sealed tenders under Two Bid systems (Technical & Commercial) from the firms who are in the field of Computers, Printers, & laptops maintenance work in Central Government Organization/Firms, PSU etc. for the last five years. Bidders are requested to <u>submit their offers in seal envelope</u>, <u>as per the details given format on or before 29/7/2024</u>.

### 1. <u>ELIGIBILITY OF BIDDERS:</u> (Technical Parameter)

This invitation of bids is open to all manufacturers or their Authorized Agents or Computer Maintenance Firm who qualify the following pre-bid qualifications.

- The firms who are in the field of Computers, Printers & laptops maintenance work in Central/State Government Organization, Pvt. Ltd. Firms, PSU etc for the last Five years and handling AMC of not less than 100 computer systems in each year/Organization Work Order of similar contract of past Five years in support of this to be submitted along with the tender.
- ii The firm should have ISO certificate. ISO Certificate to be submitted.
- The firm should be registered in G.S.T. copy of requisite documents in support of this is to be submitted along with the tender.
- iv The firm must be having annual turnover of minimum Rs.15.00 lacs and more in maintenance service only during each of the Financial Year 2020-21, 2021-22, 2022-23. Copy of requisite documents in support of this to be submitted along with the tender.
- Party should submit details of on roll qualified manpower to ensure robust support for the IT assets and IT services.

There should be at least One Server engineer & One Networking Engineer (with minimum 2 years of experience in the same field), and team of qualified Hardware and Software engineers to ensure proper support for the contract.

For further details kindly log on to NTC Website: www.ntcltd.org

### **SUBMISSION OF TENDER:**

- Tenders are to be submit in above cited address on letterhead, in prescribed format only.
  Conditional tender will be rejected out rightly.
- Tenders will be opened at 3.30 PM on 29.07.2024 in the presence of bidders who remained present.
- Bidders are requested to sign and stamp at each page of tender documents and submit the same in the Technical Bid.

NTC have the right to accept or reject any or all tenders without assigning any reason is reserved.

D.G.M.(I.T.)

#### **INSTRUCTIONS TO BIDDERS**

### **INVITATION FOR BIDS (IFB)**

TENDER-CONTRACT FOR SERVICE OF SERVERS, NETWORKING DEVICES, UPS AND VARIOUS BRANDS OF DESKTOP COMPUTERS, LAPTOPS, PRINTERS, SCANNER AND FACILITY MANAGEMENT SERVICES, ON CALL BASIS, REQUIRED FOR NATIONAL TEXTILE CORPORATION LTD. (WRO) MUMBAI, AND ITS UNIT MILLS, MUMBAI.

### **Terms & Conditions**

- 1. The rates quoted should be only Visit charges.
- 2. The rates should be inclusive of all types of taxes & levies like GST etc.
- 3. Only genuine spare parts will be used.
- 4. In case the contracting firm is not able to accept the contract after it is awarded or if they are not able to do any work/undertaken contract the firm will be liable to pay the damage to the NTCWR including the cost, which the NTCWR will have to incur for getting such work done.
- 5. The above act of backing out would automatically debar the contractor from any further dealing with this NTCWR and the security money would be forfeited.
- 6. The payment will be made monthly. The firm shall submit bill along with the call completion report signed by User and concerned HOD by end of the month. The service tax as levied by the Govt. over and above the unit rate/ total amount as admissible, will be payable to the firm. This is only a tentative schedule of payment and does not confer any legal or other right on the firm to proceed against the NTCWR incase payment gets delayed due to budgetary and other unforeseen circumstances. The payment will be made after proper deduction of TDS as per existing rates and rules.
- 7. Technical and Financial bid would be in clear words, categorically mentioning each term specifying the rates etc. Any kind of ambiguous/obscure/unclear terms would lead to rejection of the firm's bid.
- 8. In case the firm falls to cope with the workload or does not render satisfactory services, the contract awarded to them shall be cancelled forthwith and the security deposit and the payments due to them shall be forfeited. The contract can be terminated summarily by this NTCWR at any time without giving any notice or without assigning any reason, if the work of the contractor is found unsatisfactory during the currency of the contract. In this connection the decision of the Head of NTCWR shall be final and binding on the firm.
- 9. NTC reserves the right to award the contract for computer, laptops& printers, etc. on the basis of quotations for each item of work separately or collectively.

10. The duration of AMC contract is for a period of **One year** and may be further extended in accordance with the requirement of the NTCWR on the same terms and conditions and same rates, if NTCWR is satisfied with the service.

### 11. (a). Scope of Work

- IT assets covered at NTC Units in this contract are Desktop, Laptop, Printer, Scanner, Server, Firewall, UPS, Network configuration, Networking devices and Projector.
  - Party should submit details of qualified manpower on their on-roll, to ensure robust support for the IT assets and IT services.
  - There should be at least One Server engineer & One Networking Engineer (both with minimum 2 years of experience in their respective field), and team of qualified Hardware, Software, Network engineers to ensure proper support for the contract.
- II. Diagnosing and resolving the problem as per the assigned call. For any assigned calls for a system/Equipment, following work to be included in the same call Software installation, Un-installation, configuration, antivirus upgradation to make system fully functional etc. Installation/updating of O.S, Office, Drivers, supporting software etc. of any device to make the device working. Identifying LAN faults, including LAN configuration, Cable connections and connector replacement etc., to get the issue resolved.
- III. Repair/Replacement of spares and accessories if required and diagnosed by the visiting Engineer may be charged extra, after submission of Quotation by the service provider, subject to the approval from NTC, WRO.
- IV. Call Response Time shall be max 4 hours –Calls assigned by NTC should be attended within 4 hours. Call Response Time in case of critical devices like Server and Networking devices shall be max 3 hours.
  - Call Resolution Time shall be max 24 hours to identify the issues and fix the same, all included in single call only.
- V. Observation Time of 48 hours for each call attended. In case same issue reoccur for same device within 48 hours, the same will be attended and included in the previous call only.
- VI. Payment shall be processed once after completion of the month, for the calls duly completed and **Original Call Report** duly signed by User/Mill User and GMs.
- VII. Working time from 9.00 A.M. to 6.00 P.M except Sundays and Government Holidays.

### 11 (b). Locations to be covered-

- 1. NTC, WRO
- 2. Tata Mills
- 3. Podar Mills
- 4. India United Mills No5
- 5. Digvijay Textile Mill
- 6. Finlay Mills Mumbai
- 7. Showroom, Girgaon Chowpatty
- 8. Digvijay Textile Mills Cloth shop, Shop No. 17 to 21.
- 9. Tata Mill Administrative Bldg., Ground Floor, Dadar (East), Mumbai 400014.

### **11(c).** The detailed list of equipment is placed at Annexure-A.

The system information may undergo changes due to shifting of various equipment, additions, or deletions. Maintenance of Logbooks to be done by the party.(Calls Assigned/Consumables /Gate pass/ Backup restore/ Laptop issues/asset register/Hardware movement etc.) The contractor should have necessary tools and exposure to check and troubleshoot connectivity (LAN) and cut/crimp cables and rectify connectivity problems in the same call only.

### **Penalty:**

Penalty shall be levied @ 0.5% of the annual AMC charges of the equipment per day, if the minor faults are not set right within 5 hours and server call not attended within 3 Hours, from the time of complaint registered to the engineer.

You are requested to read carefully and understand the terms and conditions of contract in the foregoing paragraphs before sending your quotations, no violation of the aforesaid terms and conditions shall be permitted once this NTCWR accepts your quotations.

In case of any doubt, may consult **DGM (IT.)** 

### **Payment Terms:**

- No advance payment shall be made.
- II) 100% Payment will be released after completion of satisfactorily work and Bill certified by the I.T. Department.

### SITE VISIT:

The prospective bidders are requested to visit the site on following address:- NTC House 15 N M Marg Ballard Estate Mumbai-400001 Ofor collecting all detail about scope of work and other constraints before submission of tender. You may contact our IT Engineer on 022-22686707.

### **VALIDITY OF OFFER**:

The offer given by the bidders for the entire work shall be valid for 90 days from the date of opening of the tender.

- The parties those are registered with MSME, Govt. of India will be given preference and most preference will be given to SC / ST MSME parties. Party should submit the supporting documents regarding their registration with MSME,
- NTC has the right to accept or reject any or all tenders without assigning any reason are reserved.
- Any dispute pertaining to above Comprehensive AMC for desktop computer/ Printer/ laptop etc. shall be resolved through the "Court of Law of Mumbai jurisdiction" only.

### **RESOLUTION OF DISPUTES**

The Terms & Condition of this tender document shall prevail in case of any dispute arising out of this contract and any dispute directly or indirectly connected with this contract will be referred to sole arbitration of the Chairman & Managing Director of National Textile Corporation Ltd. New Delhi or any other officer appointed by the Chairman-cum-Managing Director of the corporation for this purpose. The decision of the said arbitrator shall be final, conclusive and binding upon all concerned.

### **FORCE MAJURE**

The General Manager of Mills shall not be liable for any failure or delay in execution of contract due to any cause beyond their control including fire, floods, strikes, go-slow, lock-out, closure, pestilence dissilience dispute with staff dislocation of normal working conditions, war riots epidemics political upheavals Government actions commotion, breakdown of machinery, shortage of labor, demands or otherwise or any other cause or conditions beyond the control of aforesaid causes or not and the existence of such cause or consequence may operate at the sole discretion of The General Manager of the Mills. To extend the time of execution on the part of The General Manager of the Mills by such period as may be necessary to enable The General Manager of the Mills to affect execution after the cause of delays will have ceased to exist. The provisions aforesaid shall not be limited or abrogated by any other terms of the contract whether printed or written.

Equipments Annexure – A

# 1.) Desktops

# WRO

Make	Processor	RAM	HDD	Monitor	OS
Dell	Intel Core i7	8 GB	1 TB	LED	Windows 8.1
Dell	Intel i7	16 GB	1TB	LCD	Windows 10
HCL	Core 2 Dou	4 GB	500 GB	LED	Windows 7
HP	Intel i5	8GB	1TB	LCD	Windows 10
KBS	Core 2 Dou	2 GB	250 GB	LED	windows 7
HCL	Core 2 Dou	3GB	500 GB	LED	Windows 7
Others	Core 2 Dou	2 GB	160 GB	LED	Windows 7
Dell	Intel i5	8GB	1TB	LCD	Windows 10
KBS	Dual Core	4 GB	250 GB	LCD	Windows 7
PCS	Core 2 Dou	2 GB	500 GB	LED	Windows 7
HCL	Core 2 Dou	2 GB	250 GB	LED	windows XP
Accer	intel i5	8 GB	1 TB	LCD	windows 10
Dell	Intel Core i5	4 GB	1 TB	LED	Windows 10
BIIS	Core 2 Dou	4 GB	500 GB	LED	Windows 7
HCL	Intel Core 2 Dou	2 GB	500 GB	LED	Windows 7
Lenovo	intel Core i3	4 GB	500 GB	LED	Windows 10
KBS	Core 2 Dou	4 GB	500 GB	LCD	Windows 7
НР	Intel i5	8GB	1TB	LCD	Windows 10
Dell	Intel i5	8GB	1TB	LCD	Windows 10
Dell	Intel i5	8GB	1TB	LCD	Windows 10
KBS	Dual Core	2 GB	500 GB	LCD	Windows 7
HCL	Core 2 Dou	2 GB	500 GB	LCD	Windows 7
Dell	Intel Core i7	8 GB	1 TB	LED	Windows 8.1
Dell	Intel i7	8GB	1TB	LCD	Windows 10
HP	Intel i7	16 GB	1TB	LCD	Windows 10
HCl	Core 2 Dou	2 GB	160 GB	LED	Windows 7
VIP	Dual Core	2 GB	160 GB	LED	Windows 7
KBS	Intel core i3	4 GB	500 GB	LED	windows 7
HP	Intel i7	16 GB	1TB	LCD	Windows 10
HCL	Core 2 Dou	2 GB	500 GB	LED	Windows 7
Lenovo	intel Core i3	4 GB	500 GB	LED	Windows 8.1
KBS	Dual Core	2 GB	250 GB	LCD	Windows 7
Dell	Intel i5	8GB	1TB	LCD	Windows 10
Accer	Intel i5	8GB	1TB	LCD	Windows 7
Dell	8th Generation i5	8GB	1TB	LCD	Windows 10
HCL	Core 2 Dou	2 GB	250 Gb	LED	Windows 7
KBS	Dual Core	2 GB	500 GB	LCD	Windows XP
KBS	Core 2 Dou	2.5 GB	500 GB	LCD	Windows 7
Blls	Core 2 Dou	2 GB	160 GB	LCD	Windows 7
Dell	Intel Core i5	4 GB	1 TB	LED	Windows 8.1
Dell	Intel Core i5	4 GB	1 TB	LED	Windows 7
HCL	Core 2 Dou	2 GB	500 GB	LED	Windows 7

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KBS	Core 2 Dou	2 GB	250 GB	LCD	Windows 7
HP	Intel i5	8GB	1TB	LCD	Windows 10
HCL	Core 2 Dou	2 GB	160GB	LED	Windows 7
KBS	core 2 Dou	2 GB	500 GB	LCD	Windows 7
Dell	Intel i5	8GB	1TB	LCD	Windows 10
HCL	Core 2 Dou	2 GB	160 GB	LED	Windows
KBS	Intel Core i3	4 GB	500 GB	LED	Windows 7
Dell	Intel i5	8GB	1TB	LCD	Windows 10
DEII	Intel i5	8GB	1TB	LCD	Windows 10
KBS	Core 2 Dou	4 GB	500 GB	LCD	Windows 7
Lenovo	intel Core i3	4 GB	1 TB	LED	Windows 8.1
HCL	Core 2 Dou	2 GB	1 TB	LED	Windows Xp
HCL	Core 2 Dou	2 GB	1 TB	LED	Windows Xp
Lenovo	intel Core i3	4 GB	1 TB	LED	Windows 8.1
Dell	Intel i5	8GB	1TB	LCD	Windows 10
KBS	Dual Core	3 GB	500 GB	LED	Windows 7
Accer	Intel i5	8GB	1TB	LCD	Windows 10
Accer	Intel i5	8GB	1TB	LCD	Windows 10

### Tata Mill

Tata Willi					
Make	Processor	RAM	HDD	Monitor	OS
HCL	Core Duo 2	DDR 2 RAM 2GB	SATA 500GB	LED	Windows 7
HP	Core Duo 2	DDR 2 RAM 3 GB	SATA 250 GB	LED	Windows 7
PCS					
MIMIA	Core Duo 2	DDR 2 RAM 4GB	SATA 500 GB	LED	Windows 7
Others	intel Core i3	DDR 3 RAM 4 GB	SATA 500GB	LED	Windows xp
KBS	Core 2 Duo	DDR 2 RAM 2GB	SATA 500 GB	LED	Windows 7
Others	Core 2 Duo	DDR 2 RAM 3GB	SATA 500 GB	LED	Windows 7
HCL	Core 2 Duo	DDR 2 RAM 4 GB	SATA 500 GB	LED	Windows 7
KBS	7th Generation core i5	DDR 3 RAM 8GB	SATA 1TB	LED	Windows 10
L/DC	2.5		SATA 500		\
KBS	core 2 Dou	DDR 2 RAM 4 GB	GB	LED	Windows 7
KDC	Core 3 Due	DDD 3 3 CD	SATA 500	LCD	Mindows 7
KBS	Core 2 Duo	DDR 3 2 GB	GB	LCD	Windows 7
Others	Core 2 Duo E4xxx	DDR 3RAM 2 GB	SATA 250 GB	LED	Windows 7
KBS	6th Generation core i3	DDR 3 RAM 4GB	SATA 500GB	LED	Windows 7
KBS	6th Generation core i3	DDR 3 RAM 4GB	SATA 500GB	LED	Windows 7
KBS	6th Generation core i3	DDR 3 RAM 4GB	SATA 500GB	LED	Windows 7
KBS	6th Generation core i3	DDR 3 RAM 4GB	SATA 500GB	LED	Windows 7
KBS	6th Generation core i3	DDR3 RAM 4GB	SATA 500GB	LED	Windows 7
KBS	Intel xeon processor E 3	DDR IIIRAM 8GB	SATA 1TB	LCD	Windows 8
OTHERS	7th Generation core i5	DDR 3 RAM 8GB	SATA 1TB	LED	Windows 10
lenovo	intel Core i3	4 GB	500 GB	LED	Windows 8.1
lenovo	Core i5	DDR 3 RAM 8GB	SATA 1TB	LED	Windows 10
Others	AMD A6 6400k APU	4 GB	SATA 500GB	LED	Windows 8.1

## Indu 5 Mill

Make Processor	RAM	HDD	Monitor	OS
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Others	Core 2 Duo	DDR 3 RAM 4GB	SATA 500GB	LED	Windows 7
Others	Dual Core	DDR 2 RAM 2GB	SATA 250GB	LED	Windows 7
Others	Core 2 Duo	DDR 3 RAM 2GB	SATA 500 GB	LED	Windows 7
Others	Core 2 Duo E4xxx	DDR II RAM 4GB	SATA 500 GB	LED	Windows 7
HCL	Core 2 Duo E4xxx	DDR II RAM 2GB	SATA 500 GB	LED	Windows 7
HCL	Core 2 Duo E4xxx	DDR II RAM 2GB	SATA 250GB	LED	Windows 7
KBS	Dual Core	DDR 2RAM 2GB	SATA 250GB	LCD	Windows 7
DELL	6th Generation core i5	DDR 3 RAM 8GB	SATA 1TB	LED	Windows 7
Compaq	Dual Core	DDR 2 RAM 3 GB	SATA 500 GB	LCD	Windows 7
Others	Core 2 Duo E4xxx	DDR 3 RAM 4 GB	SATA 500GB	LED	Windows 7
LENOVO	Core i5	DDR IIIRAM 4GB	SATA 500GB	LED	Windows 8
НР	Intel xeon processor E 3	DDRIV 8GB	SATA 1TB	LED	Windows 10
Others	AMD	DDR 2 RAM 2GB	SATA 500 GB	LED	Windows 7

### **Podar Mills**

Make	Processor	RAM	HDD	Monitor	OS
Others	Core 2 Duo	DDR 2 RAM 2GB	SATA 250GB	LCD	Windows 7
		DDR 2 RAM 2			
Others	Dual Core	GB	SATA 250 GB	LCD	Windows 7
Others	Core 2 Duo E4xxx	DDR 3RAM 3 GB	SATA 250GB	LED	Windows 7
Others	Core 2 Duo E4xxx	DDR 2 RAM 2GB	SATA 500GB	LED	Windows 7
HCL	Core 2 Duo E4xxx	DDR II RAM 2GB	SATA 250 GB	LED	Windows 7
HCL	Core 2 Duo E4xxx	DDR IIIRAM 2GB	SATA 500GB	LED	Windows 7
Other	Core 2 Duo E4xxx	DDR II RAM 2GB	SATA 250GB	LED	Windows 7
НР	Xeon E3113	DDR IV RAM 8GB	SATA 1TB	LED	Windows 10
LENOVO	Core i3	DDR IIIRAM 4GB	SATA 500GB	LED	Windows 8

## Finlay Mumbai

Make	Processor	RAM	HDD	Monitor	OS
HCL	Dual Core	DDR 2 RAM 2GB	SATA 250 GB	LED	Windows 7
KBS	Dual Core	DDR3 RAM 2GB	SATA 500GB	LED	Windows 7

## RMD Shops

Make	Processor	RAM	HDD	Monitor	OS
HCL	Core 2 Duo	4 GB	250 GB	LED	server 2008
Dell	i7 7th Generation	16 GB	1 TB	LCD	Win 10
KBS	Core 2 Duo	4 GB	500 GB	LCD	Win 07
HCL	Core 2 Duo	2 GB	500 GB	LED	Win 7
KBS	Dual Core	2 GB	250 GB	LCD	win 7
KBS	Core 2 Duo	2 GB	500 GB	LCD	win 7
KBS	Pentium 4	2 GB	500GB	LCD	win 7

# 2.) SERVER

Location	Make	Processor	RAM	HDD	OS

WRO	HPE (ProLiant DL380 Gen	Intel Xeon® Silver 4110	128GB	2 TB	Windows
	10)- RAID Configured	CPU @ 2.10GHz (2			Server
		processors)			2016
WRO	IBM	Intel Xeon	3GB	1 TB	Windows
					Server
					2008

3.) Printers

3.) Printers	
WRO	Printer
IT	HP Laserjet pro MFP 132 fn
IT	Epson L360
Technical	HP Laser jet 1020
Technical	HP laser MFP 138 Fnw
Asset Sales	HP LASERJET M202n
Asset Sales	HP 1020
Marketing	HP 1020
Marketing	HP 1020
Marketing	HP LASERJET M202n
General	HP Laser jet 1020
HR	HP 2055DN
HR	HP Laserjet M202n
Finance	HP LASERJET PRO MFP M126uw
Finance	HP Laserjet Pro MFP M128 fn
Finance	HP 1020
Accounts	HP 1020
Accounts	Epson FX2175
Accounts	HP 1020
Accounts	HP 2055DN
Vigilance	HP Officejet 8720
Vigilance	HP2055 DN
Costing	HP 2055DN
internal Audit	Samsung 1610
Admin & PR	Samsung 1604
Material	HP 1022
Material	HP 1020
RTI	HP 1020
Hindi	HP 1020
Legal	HP Laserjet m202n
Cotton	1020 plus
Marketing	ML 1640
General	HP 3050
CGM / OIC	Image Class MF4350D
Technical	HP Laserjet MroM203dn
Auditor	HP 2055DN

Tata Mills	Printer
Costing	HP 2055DN
Accounts	HP 202N
Accounts	HP 1020
Admin	canon LBP6030B
Store	HP 1020 Plus
Information Technology	HP 1020 PLUS
Sale Manager	HP 1007
Accounts	HP 1020 PLUS
Accounts	Hp laserjet 1020 Puls
Admin and PR	Hp laserjet 1020 Puls
R & D	canon LBP0308
R & D	HP Leser Jet 1020
Admin and PR	canon LBP6030B
S.Q.C.	canon LBP0308
Spinning	HP 1020
General	HP 1020
Stores	Epson LQ115
G.M.	HP LASERJET PRO M128fn

Indu 5 Mill	Printer
Accounts	HP 1020
Accounts	HP DESKJET F380
Costing	HP 2055DN
Accounts	ZXP series 3
Costing	HP 1007
Human Resources	1020
SPINNING	1020
Accounts	MF4750
Stores	Image Class mf 22BDN
General	Image Class mf 22BDN

Podar Mill	Printer
General	HP 1022
Materials	HP 2055DN
Accounts	HP 1020
Costing	1020 plus
General	Hp Deskjet F380

Finlay Mumbai	Printer
Accounts	HP 2055DN
Accounts	HP1020

RMD Shops	Printer
Marketing	Hp Laserjet P2055dn
Marketing	Image Class mf4750
Marketing	Hp Laserjet 1020

# 4.) Laptops at WRO Office

Department	Make	Processor	RAM	HDD	os
Genral	Samsung	AMD	2GB	500 GB	Windows 7
Genral	Samsung	AMD	2GB	500 GB	Windows 7
WRO	DELL	6th Generation core i7	DDR IIIRAM 8GB	SATA 1TB	Windows 10
WRO	DELL	6th Generation core i7	DDR IIIRAM 8GB	SATA 1TB	Windows 10
WRO	HP	Intel I7 7th Generation	DDRIV 8GB	SATA 1TB	Windows 10
WRO	HP	Intel I7 7th Generation	DDRIV 8GB	SATA 1TB	Windows 10
WRO	HP	Intel I7 7th Generation	DDRIV 8GB	SATA 1TB	Windows 10
WRO	HP	Intel I7 7th Generation	DDRIV 8GB	SATA 1TB	Windows 10
WRO	HP	Intel I7 7th Generation	DDRIV 8GB	SATA 1TB	Windows 10

# 5.) Scanner

Sno	Location	Make
1	WRO	canon ImageFORMULA dr-5010c
2	WRO	Epson DS-860
3	WRO	GENIUS Vivid-1200F
4	Tata Mill	Epson v-39
5	Tata Mill	HP LASERJET PRO M128fn

# 6.) Projector

Projector	Model No	Qty
WRO	EPSON EMP -S5	1

# 7.) UPS

Location	Item	Qty
WRO	3 KVA with 4 batteries	2
WRO	1 KVA Inbult 7AH x 3 Nos.	2



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### Proforma-I

### **TECHNICAL BID**

### Following information to be submitted

### a. Turnover of Last 3 years certified by Chartered Accountant

Sr	Financial Year	Amount (Rs. In Lacs)
No.		
3	2020-2021	15 lacs Min.
4	2021-2022	15 lacs Min.
5	2022-2023	15 lacs Min.

Please enclosed P & L Balance of Financial Year.



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#### Profoma-II

1.	Name & address of the Bidder :
	Phone:
	Fax:
	e-mail:
	Website of the company:
	<b>Toll Free Customer Care Number</b>

2. Classification:

Constitution of Bidder: (Specify whether Sole Proprietorship/Company etc.)

- 3. Order statistics indicating AMC successfully completed during the last three financial years as per Performa iv (separate list attached)
- 4. Details of Organization & Service Center:
  - i. No. of skilled Engineers:
  - ii. List of special/repair/workshop facilities available.
- 5. Bank Reference.



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### Proforma-III

# PERFORMANCE STATEMENT OF THE BIDDER

## (Details of Computer AMC during last Five years)

### Name of the Bidder:

Order placed By (full address of Purchaser)	Order No. and Date	Description and Qty. of ordered	Value of Order	Date of completion
1	2	3	4	5



(भारत सरकार का उपक्रम) ( A Government of India Undertaking )

<u>CIN NO.</u> <u>U74899DL1968GOI004866</u>

पश्चिम क्षेत्र कार्यालयः एनटीसी हाउस . 15 एन एम मार्ग, बेलार्ड हस्टेट, मुंबई 400001. WESTERN REGION OFFICE: NTC House, 15 N. M. Marg, Ballard Estate, Mumbai 400 001. दूरध्यनी/Tel. 022-22686600, फैक्स/Fax- 022-2268663 O

### Proforma-IV

Earnest Mon	ey Details:
Draft No:	
Amount :	
Name of Bar	nk:
Date:/	/2019
To be drawn MUMBA <b>I</b> "	in favour of "National Textile Corporation Ltd. – Unit Western Region,
Date:	
To be addres	sed to -
N	The Dy. Gen. Manager (IT)" ITC House, 15, N.M.Marg, Ballard Estate, Mumbai 400 001.

## **COMMERCIAL BID.**

## **RESPONSE SHEETS FOR PRICE BID: Part - 1The Detailed Price Bid**

Place: Signature of the Tenderer with Seal

Sr.No.	Description	Amount In Rs.
1.	Service Charge / Call ( Cost of parts will be paid by Corporation)	

## **RESPONSE SHEETS FOR PRICE BID - The Detailed Price**

	es/ call 3
Place:	Signature of the Tenderer with Seal
Date :	